Welcome to Smile A Bit

Most dental offices treat just the tooth. We treat the whole patient!

We strive to grow our practice with honesty, hard work and structure

At Smile A Bit Dental,

- We are able to focus on you and your family's dental health in relationship to your overall health. We believe there is a direct mouth-body connection and we will address this issue as we help care and update you.
- We strive to make you comfortable as a part of our dental family.
- We hope that you will feel better about yourself, your appearance and gain more self-confidence after spending time with us.
- We strive to make each visit a positive and delightful experience where you feel valued, cared for and appreciated.
- We desire to respect you and your time demands.
- We strive towards continual improvement in our care through daily huddle meetings, monthly staff and training meetings, technological advancements, providing patient education, and continuing education for all staff members.
- We strive to provide the highest level of safety and infection control for your personal protection.

Our goal is to help you preserve your natural teeth through optimum dental care. We hope to "wow" you with our level of care, empathy, understanding and patient care.

If you have ANY questions or comments about our office, staff, procedures or need any other dental information **PLEASE** feel free to e-mail us at smileabitclintondale@gmail.com

Smile A Bit: Policy and Practice

Greetings and a warm welcome to our office!

Thank you for choosing us to take care of you. We would like you to be as open and honest with our staff as necessary. Communication is very important for everyone involved. We want you to feel comfortable and we will try to make your experience truly unique.

We have a personal, professional, and ethical responsibility to take care of your health to the best of our ability. We are asking you to make a pledge to your health as well. Please take time to read the following policy and procedures. Your signature is required at bottom to further show your commitment.

- 1. <u>Diagnosis:</u> It is of utmost importance that you completely understand your treatment diagnosis. It is okay if you need more information or visuals. Please be aware that although our office tends to be conservative with treatment, the Doctor or Hygienist cannot ethically withhold a treatment plan due to your personal situation. This is not a "Watch and Wait" office. All treatment planning is in *your* best dental interest, not *ours*.
- 2. <u>Radiographs:</u> Radiographs are crucial to properly diagnose treatment. The doctor cannot accurately diagnose problems or develop a treatment plan without the use of clear and up to date radiographs.
- 3. <u>Timeliness:</u> In this busy society, we know that your time is important. We expect that you will be on time for all your appointments as we make every effort to stay on time and get you in and out in the time you were promised. We request that you provide your mobile number to help us contact you during any unforeseen circumstances such as office closure due to snow etc.
- 4. Pre-scheduling/Cancellations: We pre-schedule all our appointments and this time is especially reserved for you. A 72 hour notice to change any appointment is expected. This allows for everyone to get the proper amount of time with the doctor or hygienist as we do not double book either one. This will give an opportunity to other patients who will be happy to take that appointment. Any appointments cancelled or rescheduled without a 48 hours advance notice are subject to a \$50 broken appointment fee. For Monday appointments, please call by the prior Thursday.
- 5. <u>Insurance</u>: Treatment recommendations are based on your health not on your insurance or lack thereof. If you have insurance it is your responsibility to be aware of what your benefits are. We will provide you with a "guesstimate" of benefits. However, you are financially responsible for any treatment performed. Your benefits are a contract between you and your insurance company. We are not responsible for what your insurance will or will not cover. Please note that any insurance balance not received after 60 days will also become your responsibility.
- 6. Zero Balance Policy: Our office focuses on patient care as job #1. To avoid this focus to deviate from care to chasing monies, we have instituted a zero balance policy. Any and all payments must be made at the time when treatment is started. We are happy to offer payment options to you to be able to afford major treatment and pay at a comfortable pace. All patients are expected to comply with their financial agreement.

I have read and understood the Smile A Bit "Policy & Practice".
Patient Signature:
Patient Name:
Cell/mobile #:

PATIENT HIPAA AWARENESS

With my permission, Smile A Bit may use and disclose protected health information (PHI) about me to carry out treatment, payment and health operations (TPO). Please refer to Smile A Bit Dentals Notice of Privacy Practices for a more complete description of such use and disclosers.

I have the right to review the Notice of Privacy Practices prior to signing this consent. Smile A Bit Dental reserves the right to revise its Notice of Privacy Practices at anytime. A revised Notice of Privacy Practices may be obtained by forwarding a written request to the Privacy Officer.

With my permission, the office of Smile A Bit Dental may call my home or other designated locations and leave a message on voice mail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care, including laboratory results.

With my permission, any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements may be mailed to my home or other designated location. I have the right to request that Smile A Bit Dental restrict how it uses or discloses my PHI to carry out TPO. However, the practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.

By signing this form, I am allowing Smile A Bit Dental to use and disclose my PHI for TPO.

I may revoke my consent in writing except to the extent that the practice has already made disclosers in reliance upon my prior consent.

I acknowledge that I have read this statement and agree to the contents.

Signature of patient, or gua	rdian (responsible party)
Signature:	Date:

MISSED APPOINTMENT POLICY

We respect the importance of your time and work very hard to schedule appointments which accommodate the busy schedule needs of all of our patients. In return, we ask patients make every effort not to change reserved dental appointments. Broken and missed appointments create scheduling problems for other patients as well as our practice. If emergency circumstances prevent you from keeping an appointment we certainly understand, all we ask is that you call us immediately so we can try to accommodate another patient.

Ultimately as with any appointment, it is your responsibility to keep track of your appointments. We ask you to provide us with a minimum of forty-eight <u>business</u> hours notice. Failure to do so may result in a cancellation/missed appointment fee of \$50.00

We also make reminder calls to our patients two business days prior to all appointments. This effort shows our commitment to all of our patients and the importance of their health.

If you have any questions please do not hesitate to contact us. We sincerely appreciate your understanding and cooperation in this matter.

I acknowledge that I have read	this statement	and agree	to the
contents.			

Signature:	
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PATIENT INFORMATION CONFIDENTIAL (PLEASE PRINT)	DATE
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E-MAIL CELL PHONE	
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PERSON TO CONTACT IN CASE OF AN EMERGENCY	PHONE
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SIGNATURE OF PATIENT OR PARENT/GUARDIAN IF MINOR

INSURANCE COMPANY GROUP # UNION OR LOCAL # STATE/ ZIP/
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HOW MUCH IS YOUR DEDUCTIBLE? _____ HOW MUCH HAVE YOU USED? ____ MAX. ANNUAL BENEFIT?

PATIENT NAME TODAY'S DATE HOME ADDRESS DATE OF BIRTH HOME PHONE E-MAIL CELL PHONE BUSINESS ADDRESS BUSINESS PHONE SS #/SIN
PATIENT MEDICAL HISTORY OFFICE PHONE DATE OF LAST EXAM
3. ARE YOU TAKING ANY MEDICATION(S) INCLUDING NON-PRESCRIPTION MEDICINE? IF YES, WHAT MEDICATION(S) ARE YOU TAKING? ———————————————————————————————————
6. DO YOU USE ALCOHOL, COCAINE OR OTHER DRUGS? A) ARE YOU PREGNANT OR THINK YOU MAY BE PREGNANT? B) ARE YOU NURSING? C) ARE YOU TAKING BIRTH CONTROL PILLS?
II. DO YOU HAVE OR HAVE YOU HAD ANY OF THE FOLLOWING? YES NO YES NO HIGH BLOOD PRESSURE HEART DISEASE CARDIAC PACEMAKER RHEUMATIC FEVER HEART MURMUR STROKE SWOLLEN ANKLES ANGINA HAY FEVER / ALLERGIES TUBERCULOSIS RADIATION THERAPY ASTHMA ANEMIA ANEMIA LOW BLOOD PRESSURE EMPHYSEMA EMPHYSEMA EPILEPSY / CONVULSIONS CANCER RECENT WEIGHT LOSS LEUKEMIA ARTHRITIS LIVER DISEASE HEPATITIS / HEART TROUBLE KIDNEY DISEASES HEPATITIS / JAUNDICE RESPIRATORY PROBLEMS SIGNATURE OF DENTIST DATE SIGNATURE OF DENTIST DATE
PATIENT DENTAL HISTORY
YES NO 1. DO YOUR GUMS BLEED WHILE BRUSHING OR FLOSSING?
I CERTIFY THAT I HAVE READ AND UNDERSTAND THE ABOVE INFORMATION. TO THE BEST OF MY KNOWLEDGE, THE ABOVE QUESTIONS HAVE BEEN ACCURATELY ANSWERE I UNDERSTAND THAT PROVIDING INCORRECT INFORMATION CAN BE DANCEROUS TO MY HEALTH. **PATIENT, PARENT OR CUARDIAN** **Date** **Date**